



Contact Us for Assistance

Land and Dams

Landslide Information: Emergency – 911, Non-Emergency – 211
[Report a Slide](#) if recent erosion or a landslide may impact structures on your property.

Dam Concerns: Emergency – 911, Non-Emergency – 211

Wastewater

Septic System Problems: 802-828-1535 (DEC)

Municipal Wastewater Treatment Facility Problems: 802-828-1115 (DEC)

Drinking Water

Where to Find Bottled Water: Call 211

Private Well Problems: 802-828-1535 (DEC)

Private Well/Drinking Water Questions: 802-489-7339 (Health)

Free Water Test Kits: 802-338-4724 (Health)

Boil Water and Do Not Drink Notices: 802-828-1535 (DEC)

Check the [Boil Water and Do Not Drink Notice](#) list. Learn [what to do if you receive a notice](#).

Clean Up

Pumping Out Your Basement: 802-828-1138 or 800-641-5005 (DEC)

Rivers/Stream Questions: 802-828-1115 (DEC)

Managing Flood Debris/Trash: 802-828-1138 (DEC)

Reporting Hazmat Spills: 802-828-1138 (DEC)

Reporting Flood Damage: Call 211

Not Sure Who to Call?

The Environmental Assistance Office can help direct you to the right DEC staff member.

Northern VT – 802-477-2241

Southern VT – 802-282-6488

Visit <https://anr.vermont.gov/flood>