



## Contact Us for Assistance

### Land and Dams

**Landslide Information: Emergency – 911, Non-Emergency – 211**  
[Report a Slide](#) if recent erosion or a landslide may impact structures on your property.

**Dam Concerns: Emergency – 911, Non-Emergency – 211**

### Wastewater

**Septic System Problems: 802-828-1535 (DEC)**

**Municipal Wastewater Treatment Facility Problems: 802-828-1115 (DEC)**

### Drinking Water

**Where to Find Bottled Water: Call 211**

**Private Well/Drinking Water Questions: 802-489-7339 (Health)**

**Free Water Test Kits: 802-338-4724 (Health)**

**Boil Water and Do Not Drink Notices: 802-828-1535 (DEC)**

Check the [Boil Water and Do Not Drink Notice](#) list. Learn [what to do if you receive a notice](#).

### Clean Up

**Pumping Out Your Basement: 802-828-1138 or 800-641-5005 (DEC)**

**Rivers/Stream Questions: 802-828-1115 (DEC)**

**Managing Flood Debris/Trash: 802-828-1138 (DEC)**

**Reporting Hazmat Spills: 802-828-1138 (DEC)**

**Reporting Flood Damage: Call 211**

### Not Sure Who to Call?

The Environmental Assistance Office can help direct you to the right DEC staff member from 8 am to 4:30 pm Monday through Friday at **802-477-2241** or [anr.decassistance@vermont.gov](mailto:anr.decassistance@vermont.gov).