



Guidance for Businesses and Water Professionals: Public Drinking Water Systems

How do I request bottled or bulk water for my system while on a Boil Water or Do Not Drink Notice?

If you represent a public water system and your system is on the [Boil Water and Do Not Drink list](#) due to flooding, you can request bottled or bulk water from FEMA. To get started with a request, please contact the Drinking Water Community Operations Section Supervisor Matt Hunt by email at matthew.hunt@vermont.gov or phone at 802-505-5490.

How do I get assistance with assessment and short-term remediation of damages to my water system?

There is a variety of equipment and volunteer help available through Vermont Water/Wastewater Agency Response Network (VT WARN). Use the “Request Aid” form at vtwarn.org to submit a request for mutual aid.

If your water system needs advice or technical assistance, you can reach out to the Vermont Rural Water Association at info@vtruralwater.org or 802-660-4988.

How do I find Public Water System Forms, Templates and Applications?

Go here to find all the [forms, applications, and templates](#) relevant for a public water system, including the Boil Water Notice Template.

My Water System is coming off the [Boil Water and Do Not Drink list](#). Are there resources for my customers about flushing premise plumbing?

Here is some language you can provide customers with regarding [flushing of premise plumbing after a BWN or DND](#).

We need to conserve water while recovering from the flood. How do I send out a water conservation notice to my water users?

If your water system is needing to conserve water while recovering from the damages of the flood, you can use this [water conservation notice](#).

