



Guidance for Businesses and Water Professionals: Public Drinking Water Systems

How do I request bottled or bulk water for my system while on a Boil Water or Do Not Drink Notice?

If you represent a public water system and your system is on the [Boil Water and Do Not Drink list](#) due to flooding, you can request bottled or bulk water from FEMA. To get started with a request, please contact the Drinking Water Community Operations Section Supervisor Dana Nagy by email at dana.nagy@vermont.gov or phone at 802-477-3418.

How do I get assistance with assessment and short-term remediation of damages to my water system?

There is a variety of equipment and volunteer help available through Vermont Water/Wastewater Agency Response Network (VT WARN). Use the “Request Aid” form at vtwarn.org to submit a request for mutual aid.

If your water system needs advice or technical assistance, you can reach out to the Vermont Rural Water Association at info@vtruralwater.org or 802-660-4988.

How do I find Public Water System Forms, Templates and Applications?

Go here to find all the [forms, applications, and templates](#) relevant for a public water system, including the Boil Water Notice Template.

My Water System is coming off the [Boil Water and Do Not Drink list](#). Are there resources for my customers about flushing premise plumbing?

Here is some language you can provide customers with regarding [flushing of premise plumbing after a BWN or DND](#).

We need to conserve water while recovering from the flood. How do I send out a water conservation notice to my water users?

If your water system is needing to conserve water while recovering from the damages of the flood, you can use this [water conservation notice](#).



How do I prepare my Water System to receive flood-recovery funding?

Document everything! You should keep track of and save:

- ▶ number of employee hours spent
- ▶ in-stock materials used
- ▶ materials purchased
- ▶ photos of damages
- ▶ other things, as they relate to your damages and remediation efforts.

Visit Vermont Rural Water Association for resources on [Funding for Disaster Recovery](#). For a quick overview of eligibility of water and wastewater utilities for disaster funds under FEMA's Public Assistance Grant Program, see [Public Assistance for Water and Wastewater Utilities in Emergencies and Disasters](#).

For more detailed information, check out [FEMA's Public Assistance Grant Program website](#) for information on eligibility, how to apply and other tools and resources, and [Lessons Learned from Water/Wastewater Utilities that Participated in FEMA's Public Assistance Grant Program](#)

Visit <https://anr.vermont.gov/flood> for more flood recovery resources.

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