Guidance for Businesses and Water Professionals: Public Drinking Water Systems

How do I request bottled or bulk water for my system while on a Boil Water or Do Not Drink Notice?

If you represent a public water system and your system is on the <u>Boil Water and Do Not Drink</u> <u>list</u> due to flooding, you can request bottled or bulk water from FEMA. To get started with a request, please contact the Drinking Water Community Operations Section Supervisor Matt Hunt by email at <u>matthew.hunt@vermont.gov</u> or phone at 802-505-5490.

How do I get assistance with assessment and short-term remediation of damages to my water system?

There is a variety of equipment and volunteer help available through Vermont Water/Wastewater Agency Response Network (VT WARN). Use the "Request Aid" form at <u>vtwarn.org</u> to submit a request for mutual aid.

If your water system needs advice or technical assistance, you can reach out to the Vermont Rural Water Association at <u>info@vtruralwater.org</u> or 802-660-4988.

How do I find Public Water System Forms, Templates and Applications?

Go here to find all the <u>forms, applications, and templates</u> relevant for a public water system, including the Boil Water Notice Template.

My Water System is coming off the <u>Boil Water and Do Not Drink list</u>. Are there resources for my customers about flushing premise plumbing?

Here is some language you can provide customers with regarding <u>flushing of premise</u> <u>plumbing after a BWN or DND.</u>

We need to conserve water while recovering from the flood. How do I send out a water conservation notice to my water users?

If your water system is needing to conserve water while recovering from the damages of the flood, you can use this <u>water conservation notice</u>.



How do I prepare my Water System to receive flood-recovery funding?

Document everything! You should keep track of and save:

- number of employee hours spent
- in-stock materials used
- materials purchased
- photos of damages
- other things, as they relate to your damages and remediation efforts.

Visit Vermont Rural Water Association for resources on <u>Funding for Disaster Recovery</u>. For a quick overview of eligibility of water and wastewater utilities for disaster funds under FEMA's Public Assistance Grant Program, see <u>Public Assistance for Water and Wastewater</u> Utilities in Emergencies and Disasters.

For more detailed information, check out <u>FEMA's Public Assistance Grant Program website</u> for information on eligibility, how to apply and other tools and resources, and <u>Lessons Learned</u> from Water/Wastewater Utilities that Participated in FEMA's Public Assistance Grant Program

Visit <u>https://anr.vermont.gov/flood</u> for more flood recovery resources.

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