How to remotely forward VOIP desk phones.

I've been notified that all users may not automatically have login credentials. If these instructions do not work for you, please either enter a ticket through Ivanti.

Please go to the following website:

https://svt-selfcare.nwncloud.com/Kurmi/
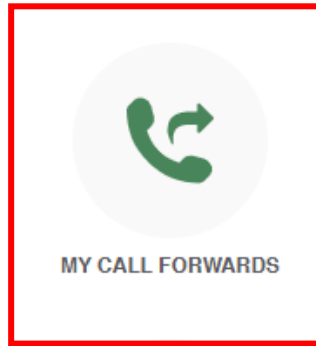

Login: firstname.lastname (only, do not add @Vermont.gov)

Passcode: P@ssw0rd! (O is a zero and both are case specific)

The passcode is the same for all users. If your full name doesn't work, try your nickname. My full name is Jennifer, but for some reason my login is my nickname Jenni

Select – My call forwards

MY CALL FORWARDS

MY VOICEMAIL

MY PHONES' SPEED DIALS

MY SERVICES STORE

General information

Manage your call forwards

You are currently managing the line   **8281948.**

If you specify a forward, all received calls will be immediately forwarded.

Forwarding all calls to your voicemail box :

Forwarding all calls to :

Advanced management :

CALL FORWARDS

Apply   Reset

General information

Manage your call forwards

You are currently managing the line   8281948.

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Forwarding all calls to your voicemail box :   ☐

Forwarding all calls to :   6036823080

Advanced management :   ☐

Enter the phone number you would like your calls forwarded to here, MAKE SURE to enter 8, 1+(area code):

Once the phone number is entered, select apply.

CALL FORWARDS

The line has been successfully updated

Apply   Reset

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The system will update, and you will see a notice that the line has been updated.

Your desk phone will automatically be updated to reflect the forwarding change.

To turn off forwarding: Select the reset button on the website, or

The line has been successfully updated

Apply | Reset

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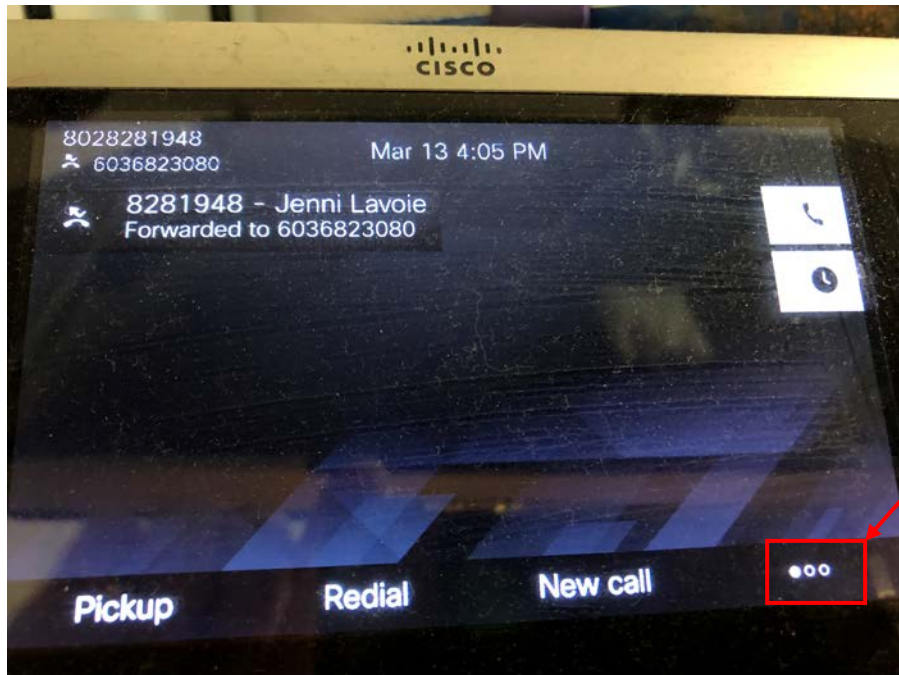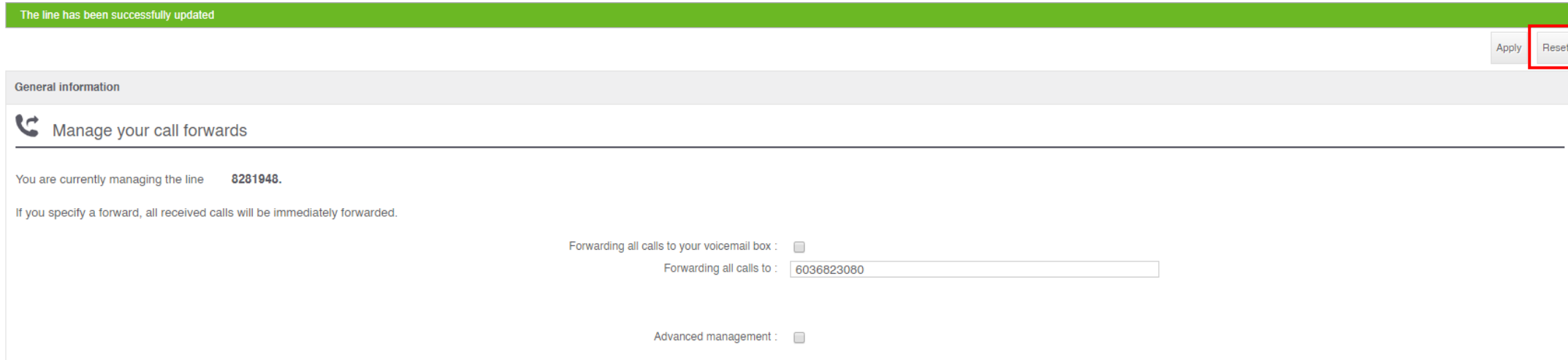
On your desk phone, press the … and then select forward off.